July 18, 2025

Ms. Amy Fletcher

National Grid

300 Erie Boulevard West

Syracuse, New York 13202

RE: **Quote for openPDC Maintenance Services**

Dear Ms. Fletcher:

This is a quote for the Grid Protection Alliance, Inc., (GPA) to provide support and maintenance services for the openPDC to National Grid. The services to be provided by GPA are described in the attached Product Maintenance Sheet.

**Coverage**

This agreement is valid for openPDC in one (1) operating environment, where an “operating environment” is defined as one or more instances monitoring the same data in the same context (e.g., Substation vs. Control Room, Transmission vs. Distribution, etc.), and an “instance” is defined as a separate installation (e.g., failover clusters; production, acceptance, and test; etc.).

**Maintenance Pricing**

Our standard rate to support each synchrophasor product (other GPA synchrophasor products include SIEGate and the openHistorian) is $12,500 per product year for 10-hour x 5-day support and $17,000 per year for 24-hour x 7-day support with multi-year agreements of 3 years or more receiving a 4-percent discount on the total support agreement cost.

One-Year, 10-Hour x 5-Day Maintenance Agreement – GPA will provide business-day maintenance for the openPDC for one year for $12,500. Total contract amount = $12,500. Terms of payment are net 30 days.

Two-Year, 10-Hour x 5-Day Maintenance Agreement – GPA will provide business-day maintenance for the openPDC for two years at $12,500 per year – with the payment for the second year due 30 days following the contract anniversary date. Total contract amount = $25,000. Terms of payment are net 30 days.

Three-Year, 10-Hour x 5-Day Maintenance Agreement – GPA will provide business-day maintenance for the openPDC for three years for $12,000 per year – with the payments for the second and third years due 30 days following the contract anniversary date. Total contract amount = $36,000. Terms of payment are net 30 days.

We look forward to this opportunity to provide services to National Grid. This offer is valid until December 31, 2025. If you have any additional questions, please do not hesitate to get in touch with me at (423) 702-8136 or [cLackner@gridprotectionalliance.org](mailto:cLackner@gridprotectionalliance.org).

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Description automatically generatedSincerely,

Dr. Christoph Lackner

Operating Officer and Lead Engineer

Grid Solutions

Grid Protection Alliance, Inc.